

24/7 intake coverage that keeps leads from slipping through the cracks.

Intake360 is your firm's always-on intake and reception operation — built exclusively for contingency-fee firms. We answer, qualify, sign cases, and follow up on every lead the moment it comes in, so missed calls, after-hours leads, overflow, and weak follow-up stop turning into lost cases.

HOW INTAKE360 PRICING WORKS

\$997/month includes 75 action-based credits. Additional credits at \$10 each, billed only when our team completes a defined intake, case-signing, call-handling, follow-up, or workflow action on your leads.

THE PLAN

\$997/month, all-in.

Coverage + credits, bundled.

\$997 per month · 75 credits included

Your monthly subscription covers 24/7 lead handling, follow-up, and reception infrastructure and includes 75 action-based credits — enough to handle a typical month of intake activity. Additional credits are billed at \$10 each, only as used.

- 24/7 readiness of live agents, systems & routing infrastructure
- Coverage of inbound and outbound lead handling
- Quality Assurance reviews to monitor service consistency
- Dedicated Client Success Manager for ongoing support
- Ongoing follow-up engagement on leads you've already sent us
- Coverage at \$10/credit, billed in arrears — no upfront credit purchases

CREDIT SCHEDULE

Credits track real work completed.

You're billed by the action — never for idle time.

75 credits included / month

Credits are spent only when our team completes a defined intake, case-signing, call-handling, follow-up, or workflow action on your leads. **Never for hold time, idle time, or just being on coverage.**

CREDIT USAGE

Reception (call answered)	0.5 (\$5)
Unsuccessful Outbound	1 (\$10)
Evaluation / intake completion (not signed)	4 (\$40)
5-Star Google Review	5 (\$50)
Conversion (signed CFA)	8 (\$80)

Unused credits expire at month-end. Coverage billed within 5 business days of monthly charge.

- Used only when defined actions are completed
- Same credit cost whether a human or AI completes the action
- Coverage at \$10/credit, billed in arrears

WHAT CREDITS COVER · THE THREE BUCKETS

Credits are organized around the completed actions that move a contingency-fee lead from first contact to signed case, clean disposition, or documented follow-up.

1 Intake Actions

- New client intake completed
- Lead qualification and case screening
- Conflict checks and data validation
- Case signing for qualified clients
- Warm transfers to your team

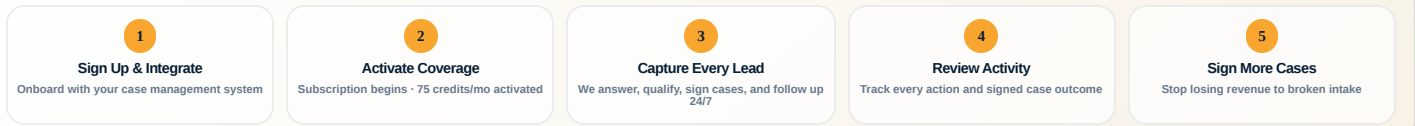
2 Reception & Call Handling

- Inbound calls answered
- After-hours and overflow coverage
- Message taking and documentation
- Missed-call recovery attempts

3 Follow-Up & Workflow

- Callback attempts and re-engagement
- Appointment confirmations and scheduling
- Lead disposition updates
- Workflow tasks tied to completed actions

YOUR INTAKE360 JOURNEY



THE ATTORNEY ASSISTANT PROMISE

We rescue law firms from chaos with our elite teams + AI solutions.

WHAT'S INCLUDED

Built so missed leads stop becoming missed cases.

- **Client Portal** — credit usage, signed agreements, feedback, comments, and data in one place
- **QA on every call** we handle on your behalf
- **English & Spanish** bilingual agents
- **Recurring meetings** with your dedicated Success Manager
- **AI + human pairing** for complete, around-the-clock coverage
- **Scales** without adding internal hires

SEE FOR YOURSELF

See what your firm is **missing after hours.**

attorneyassistant.com/intake360

Always-on coverage

Intake360 keeps the intake engine ready when your office is closed, overloaded, or stuck in callback purgatory.

Action-based billing

Credits are tied to completed work, so the model stays clean, trackable, and painfully easy to explain.

Case-signing execution

Dedicated teams and AI-supported workflows help capture, qualify, sign, and route more leads without adding internal headcount.

Subscription billing begins on the date of your initial payment and renews every 30 days using the payment method on file until canceled in writing. The \$997 monthly subscription includes 75 action-based credits — unused credits expire at month-end and do not roll over. Coverage credits are billed at \$10 each within 5 business days of each monthly subscription charge. The subscription does not guarantee a specific number of intake calls, transfers, or signed contracts.